Returns

We are happy to exchange or provide a store credit within 7 days for any items in the range which are not just right for any reason (except for earrings due to health regulations).

Change of mind returns will incur a 20% restocking fee on any items returned.

Customised products cannot be returned, and all sales are final.

Items marked as ‘sale’ can’t be returned, unless they are faulty

Any exchanges/returns, return postage is to be paid for by the customer and is not refundable.

Please notify us as soon as possible is an item arrives faulty or damaged on receipt.

Please provide details including photos by emailing us with your order number.

All items shipped out are quality checked and packaged to ensure we minimise any damage through transportation. Where possible we will replace the damaged or faulty item, if the product is out of stock or unavailable, we will endeavour to provide you with an alternative product of choice or refund.

If you have any issues with your order, please ensure to provide the following details to us so we can find your order quickly.

*Order Number*

*Order Name:*

*Description of issue/question/product*

Note: all emails will be answered within 24hours during business hours Mon-Fri 9am-5pm